

HSJ Integrated Care Summit

Developing Integrated Care Systems to deliver improved patient care and outcomes

DRAFT AGENDA

Midland Hotel, Manchester

23 - 24 September 2021

DAY ONE

09.00 Registration & Refreshments

09.45 Chair's Opening Remarks
Alastair McLellan, Editor, **HSJ**

Including exclusive pre-recorded remarks from Secretary of State for Health and Social Care, Sajid Javid, on the Health and Care Bill and priorities for integration.

10:00 – 10:40 **What does integrated care mean and look like in the new NHS?**

In association with Dedalus Group

- The role of the ICS and place within the healthcare system
- Understanding the implications of the Health and Care Bill
- Embedding quality and safety into the development of ICSs – what does outstanding look like?
- Learning from covid-19 to harness positive work and increase system resilience
- How to balance representation with decision-making agility in a complex environment
- What does self-regulation look like, and where does accountability lie?

Chaired by **Alastair McLellan**, Editor, **HSJ**

Panellists include:

Jane Milligan, Chief Executive, **Integrated Care System for Devon** and **NHS Devon CCG**

Matthew Kershaw, Chief Executive, **Croydon Health Services NHS Trust** and **place-based leader for health**

Rosie Benneyworth, Chief Inspector of Primary Medical Services and Integrated Care, **Care Quality Commission**

Dr Amanda Doyle OBE, Regional Director – North West, **NHS England** and **NHS Improvement**

Will Smart, Global Director External Relations, **Dedalus Group**

10.40 – 11:20 **Focusing resources on elective recovery to fully restore services and clear the backlog**

In association with 18 Week Support

- What does good look like in recovery?
- Maximising resources to address the backlog and reduce waiting times for elective care

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	<p>- Ensuring inclusion across the population to reduce health inequalities</p> <p><i>Chaired by Alastair McLellan, Editor, HSJ</i></p> <p>Panellists include:</p> <p>Philippa Slinger, Strategic Advisor, 18 Week Support</p> <p>Naresh Chenani, Director of Planning and Performance, Mid & South Essex Foundation Trust</p> <p>Michael Smith, Chief Officer, Bolton GP Federation</p>							
11:20 – 12:00	<p>Keynote Q&A with Dr Tim Ferris, National Director of Transformation, NHS England and NHS Improvement</p> <p>Hear about national priorities to support the formation and delivery on objectives and outcomes of integrated care systems plus ask questions to stimulate discussion and debate in this interactive session facilitated by Alastair McLellan, Editor, HSJ.</p>							
12:00 – 12:30	Morning Refreshments & Networking							
12:30 – 13:30	<p style="text-align: center;">Interactive Discussion Groups</p> <p><i>Join these intimate and focused small-group discussions to share experiences with senior colleagues and get your pressing questions answered. Each group discussion will run for 25 minutes, so you will have the chance to participate in two.</i></p> <p><i>With tables limited to just 12 participants, ensure you sign up early to ensure your place at your preferred 2 tables.</i></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; padding: 5px;"> <p>1. Collaborating to address the workforce and economic impact of wound care</p> <p style="text-align: right;"><i>Led by B Braun</i></p> </td> <td style="width: 33%; padding: 5px;"> <p>2. Reducing health inequalities in a cost-effective way</p> <p style="text-align: right;"><i>Led by Thornton & Ross (Stada)</i></p> </td> <td style="width: 33%; padding: 5px;"> <p>3. Next Gen population health – what is the evidence on what works, and how to organise to deliver</p> <p style="text-align: right;"><i>Led by BCG</i></p> </td> </tr> <tr> <td style="width: 25%; padding: 5px;"> <p>4. What does ICS digital maturity really look like?</p> <p style="text-align: right;"><i>Led by TPP</i></p> </td> <td style="width: 25%; padding: 5px;"> <p>5. Integration, intervention, impact: How to successfully integrate primary and secondary care in South East London</p> <p style="text-align: right;"><i>Led by Telstra Health UK</i></p> </td> <td style="width: 25%; padding: 5px;"> <p>6. ICSs: The data-led opportunity for better staffing, savings and wellbeing</p> <p style="text-align: right;"><i>Led by First Care</i></p> </td> <td style="width: 25%; padding: 5px;"> <p>7. Leveraging standards and management systems to establish formal collaboration mechanisms in ICSs</p> <p style="text-align: right;"><i>Led by BSI</i></p> </td> </tr> </table>	<p>1. Collaborating to address the workforce and economic impact of wound care</p> <p style="text-align: right;"><i>Led by B Braun</i></p>	<p>2. Reducing health inequalities in a cost-effective way</p> <p style="text-align: right;"><i>Led by Thornton & Ross (Stada)</i></p>	<p>3. Next Gen population health – what is the evidence on what works, and how to organise to deliver</p> <p style="text-align: right;"><i>Led by BCG</i></p>	<p>4. What does ICS digital maturity really look like?</p> <p style="text-align: right;"><i>Led by TPP</i></p>	<p>5. Integration, intervention, impact: How to successfully integrate primary and secondary care in South East London</p> <p style="text-align: right;"><i>Led by Telstra Health UK</i></p>	<p>6. ICSs: The data-led opportunity for better staffing, savings and wellbeing</p> <p style="text-align: right;"><i>Led by First Care</i></p>	<p>7. Leveraging standards and management systems to establish formal collaboration mechanisms in ICSs</p> <p style="text-align: right;"><i>Led by BSI</i></p>
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13.30 – 14:30	Networking Lunch							
14.30 – 15:10	<p>Tackling inequalities with a cross-system approach to improve population health across the board</p> <p><i>In association with BCG</i></p> <p>- Enabling healthcare access and inclusion across the entire population</p>							

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	<ul style="list-style-type: none"> - Harnessing community assets to build a holistic picture and address inequalities at their roots - How can the NHS and local government work together more effectively? - Prioritising action on the wider determinants of health and protecting public health budgets <p><i>Chaired by Ben Clover, Bureau Chief, HSJ</i></p> <p>Panellists include:</p> <p>Dr Bola Owolabi, Director – Health Inequalities, NHS England and Improvement</p> <p>Dr Charlotte Canniff, Clinical Chair, Surrey Heartlands CCG, Clinical Leader, Surrey Heartlands ICS and Chair, Surrey Heartlands Health and Care Professional Executive</p> <p>Jonathan Gardner, Director of Strategy and Corporate Affairs, Whittington Health NHS Trust</p> <p>Ben Horner, Managing Director and Partner, Boston Consulting Group (BCG)</p>
<p>15:10 – 15:50</p>	<p>Community diagnostic hubs – transforming care delivery and improving patient outcomes</p> <p><i>In association with Siemens Healthineers</i></p> <ul style="list-style-type: none"> - What are the challenges in making the recommendations of Professor Sir Mike Richards’ report (<i>Diagnostics: recovery and renewal</i>) a reality? - How can community diagnostic hubs be delivered in a sustainable and cost-effective way? <p><i>Chaired by Ben Clover, Bureau Chief, HSJ</i></p> <p>Panellists include:</p> <p>Andy Howlett, Director of Diagnostics, Medicines and Pharmacy Improvement, NHS England and Improvement</p> <p>Angie Craig, Associate Director Operations, Leeds Teaching Hospitals Trust</p> <p>Matt Gibson, Head of Diagnostic Imaging, Siemens Healthineers</p>
<p>15:50 – 16:20</p>	<p>Afternoon Refreshments & Networking</p>
<p>16.20 – 17:00</p>	<p>Optimising care pathways to reduce cost and improve patient outcomes</p> <p><i>In association with Stada (Thornton & Ross)</i></p> <ul style="list-style-type: none"> - Where can ICSs drive efficiencies across care pathways in the near- to mid-term? - Focusing on medicine optimisation to ensure clinical & cost effectiveness <p><i>Chaired by Alastair McLellan, Editor, HSJ</i></p> <p>Panellists include:</p> <p>Vaughan Lewis, South East Regional Medical Director, NHS England</p> <p>Darush Attar-Zadeh, Respiratory Lead Pharmacist, Barnet CCG and Co-Chair, Medicines Optimisation Working Group, Taskforce For Lung Health</p> <p>David Williams, Medical Affairs, Stada UK</p>

17:00 – 17:40	<p>What will a mature, high performing ICS look like?</p> <p><i>In association with McKinsey</i></p> <p>Paul Dinkin, Partner, McKinsey</p> <p>Dr Amanda Doyle OBE, Regional Director – North West, NHS England and NHS Improvement</p>
17.40 – 17:45	<p>Chair’s Closing Remarks</p> <p>Alastair McLellan, Editor, HSJ</p>
19:00	<p>Networking Reception & Dinner</p> <p>Drinks reception from 19:00 with dinner served at 20.00. Finish at 22.00</p> <p>Day 2 sessions commence at 9:00 sharp</p>

DAY TWO	
09:00	<p>Chair’s Opening Remarks</p> <p>Ben Clover, Bureau Chief, HSJ</p>
09:15 – 09:55	<p>Delivering the right care in the right place to reduce hospital pressures and improve patient access</p> <p><i>In association with TPP</i></p> <ul style="list-style-type: none"> - Managing conditions locally to prevent avoidable hospital admissions and speed up discharge - Working with PCNs and scaling up GP collaboration - What should the role of community providers be in ICSs, ICPs and provider alliances? <p>Chaired by Ben Clover, Bureau Chief, HSJ</p> <p>Panellists include:</p> <p>Tim Briggs, Chair, GIRFT and National Director of Clinical Improvement, NHS England and Improvement</p> <p>Kersten England, Chief Executive, City of Bradford Metropolitan District Council</p> <p>Dr John Parry, Clinical Director, TPP</p> <p>Dr Richard Haddad, Chair, Bradford Care Alliance CIC</p>
09.55 – 10:35	<p>Harnessing the benefits of digital while keeping patient need at the centre</p> <p><i>In association with Visiba Care</i></p> <ul style="list-style-type: none"> - Unpicking the positives of remote consultations and digital triage - Striking a balance: Understanding patient perspectives through survey responses - Maximising telehealth capabilities to empower patients and reduce hospital pressures

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	<p>Chaired by Alastair McLellan, Editor, HSJ</p> <p>Panellists include:</p> <p>Dr Minal Bakhai, GP and Clinical Director for Digital First Primary Care, NHS England and NHS Improvement</p> <p>Dr Phil Richardson, Chief System Integration Officer, NHS Dorset CCG</p> <p>Chris McCann, Director of Communications, Insight and Campaigns, Healthwatch England</p> <p>Erica Bonns, Chief Medical Officer, Visiba Care</p>
10.35 – 11:15	<p>Raising the voice of social care in integrated care strategies</p> <ul style="list-style-type: none"> - Highlighting exacerbation of problems during the pandemic - “New” money for social care - Managing social care planning within ICS strategies <p>Chaired by Alastair McLellan, Editor, HSJ</p> <p>Panellists include:</p> <p>Sir David Pearson, Independent Chair and Advisor and NHS Advisor on Integration and Local Government (formerly Chair, Social Care Sector COVID-19 Support Task Force and Chair, Nottingham and Nottinghamshire ICS)</p> <p>Iain MacBeath, Strategic Director, Health and Wellbeing, City of Bradford Metropolitan District Council</p> <p>Sally Warren, Director of Policy, The King’s Fund</p>
11:15 – 11:45	Morning Refreshments & Networking
11.45 – 12:25	<p>Integrated working to support health, care and wellbeing outcomes that matter</p> <p><i>In association with IMPOWER</i></p> <ul style="list-style-type: none"> - Integration in practice - communities of practice and care navigation - Manchester's integration journey - keys to success - How to deliver successful change in a complex system <p>Chaired by Ben Clover, Bureau Chief, HSJ</p> <p>Panellists include:</p> <p>Katy Calvin-Thomas, CEO, Manchester Local Care Organisation</p> <p>Bernadette Enright, Executive Director of Adult Services, Manchester City Council</p> <p>James Swaffield, Director and Head of Health, IMPOWER</p> <p>Mike Channon, Manager, Manchester Community Response, South Manchester, Manchester Local Care Organisation</p> <p>Jon Morris, Senior Social Worker, Manchester Local Care Organisation</p> <p>Matt Lewis, Manager of Care Navigation Service, Manchester Local Care Organisation</p>
12:25 – 13:05	<p>Forward look: What are the next set of priorities?</p> <ul style="list-style-type: none"> - Navigating the longer-term impacts of covid-19

	<ul style="list-style-type: none"> - What does good look like in the recovery stage? - Driving positive outcomes with the integration agenda and upholding collaboration <p><i>Chaired by Alastair McLellan, Editor, HSJ</i></p> <p>Panellists include:</p> <p>Claire Fuller, Lead and Interim CCG Accountable Officer, Surrey Heartlands ICS</p> <p>Mike Bell, Chairman, Croydon Health Services NHS Trust and Barking, Havering and Redbridge University Hospitals NHS Trust and Co-Chair, Croydon Health Board</p>
<p>13.05 – 13:15</p>	<p>Chair’s Closing Remarks</p> <p>Alastair McLellan, Editor, HSJ</p> <p><i>Takeaway lunch will be served after sessions finish</i></p>