

HSJ Integrated Care Summit

Developing Integrated Care Systems to deliver improved patient care and outcomes

DRAFT AGENDA

Midland Hotel, Manchester

23 - 24 September 2021

DAY ONE

09.00 Registration & Refreshments

09.45 Chair's Opening Remarks
Alastair McLellan, Editor, **HSJ**

10:00 – 10:40 **What does integrated care mean and look like in the new NHS?**

In association with Dedalus Group

- The role of the ICS and place within the healthcare system
- Understanding the implications of the Health and Care Bill
- Embedding quality and safety into the development of ICSs – what does outstanding look like?
- Learning from covid-19 to harness positive work and increase system resilience
- How to balance representation with decision-making agility in a complex environment
- What does self-regulation look like, and where does accountability lie?

Panellists include:

Rosie Benneworth, Chief Inspector of Primary Medical Services and Integrated Care, **Care Quality Commission**

Jane Milligan, Chief Executive, **Integrated Care System for Devon** and **NHS Devon CCG**

Matthew Kershaw, Chief Executive, **Croydon Health Services NHS Trust** and **place-based leader for health**

Dr Amanda Doyle OBE, Regional Director – North West, **NHS England** and **NHS Improvement**

Will Smart, Global Director External Relations, **Dedalus Group**

10.40 – 11:20 **Focusing resources on recovery: Leveraging the Elective Recovery Fund**

In association with 18 Week Support

- What does good look like in recovery?
- Maximising resources to address the backlog and reduce waiting times for elective care
- Ensuring inclusion across the population to reduce health inequalities

Panellists include:

Naresh Chenani, Director of Planning and Performance, **Mid & South Essex Foundation Trust**

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11:20 – 12:00	Keynote Q&A								
12:00 – 12:30	Morning Refreshments & Networking								
12:30 – 13:30	<p align="center">Interactive Discussion Groups</p> <p align="center"><i>Join these intimate and focused small-group discussions to share experiences with senior colleagues and get your pressing questions answered. Each group discussion will run for 25 minutes, so you will have the chance to participate in two.</i></p> <p align="center"><i>With tables limited to just 12 participants, ensure you sign up early to ensure your place at your preferred 2 tables.</i></p> <table border="1"> <tr> <td>Integrating remote monitoring solutions into care pathways to improve outcomes and reduce hospital time <i>Led by B Braun</i></td> <td>Reducing health inequalities <i>Led by Thornton & Ross (Stada)</i></td> <td>Optimising patient flow for quicker hospital discharge <i>Led by BCG</i></td> <td>Meeting the needs of the workforce</td> </tr> <tr> <td>Enabling collaboration across the ICS <i>Led by TPP</i></td> <td>Ensuring digital inclusion and healthcare access to all <i>Led by Dr Foster</i></td> <td>Investing in public health for improved health outcomes</td> <td>Improving end of life care</td> </tr> </table>	Integrating remote monitoring solutions into care pathways to improve outcomes and reduce hospital time <i>Led by B Braun</i>	Reducing health inequalities <i>Led by Thornton & Ross (Stada)</i>	Optimising patient flow for quicker hospital discharge <i>Led by BCG</i>	Meeting the needs of the workforce	Enabling collaboration across the ICS <i>Led by TPP</i>	Ensuring digital inclusion and healthcare access to all <i>Led by Dr Foster</i>	Investing in public health for improved health outcomes	Improving end of life care
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13.30 – 14:30	Networking Lunch								
14.30 – 15:10	<p>Tackling inequalities with a cross-system approach to improve population health across the board</p> <p><i>In association with BCG</i></p> <ul style="list-style-type: none"> - Enabling healthcare access and inclusion across the entire population - Harnessing community assets to build a holistic picture and address inequalities at their roots - How can the NHS and local government work together more effectively? - Prioritising action on the wider determinants of health and protecting public health budgets <p>Panellists include:</p> <p>Bola Owolabi, Director – Health Inequalities, NHS England and Improvement</p> <p>Ben Horner, Managing Director and Partner, Boston Consulting Group (BCG)</p>								
	<p>Community diagnostic hubs – transforming care delivery and improving patient outcomes</p> <p><i>In association with Siemens Healthineers</i></p> <ul style="list-style-type: none"> - What are the challenges in making the recommendations of Professor Sir Mike Richards’ report (<i>Diagnostics: recovery and renewal</i>) a reality? 								

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	<ul style="list-style-type: none"> - How can community diagnostic hubs be delivered in a sustainable and cost-effective way? <p>Panellists include:</p> <p>Matt Gibson, Head of Diagnostic Imaging, Siemens Healthineers</p> <p>Andy Howlett, Director of Diagnostics, Medicines and Pharmacy Improvement, NHS England and Improvement</p> <p>Angie Craig, Associate Director Operations, Leeds Teaching Hospitals Trust</p>
15:50 – 16:20	Afternoon Refreshments & Networking
16.20 – 17:00	<p>Optimising care pathways to reduce cost and improve patient outcomes</p> <p><i>In association with Stada (Thornton & Ross)</i></p> <ul style="list-style-type: none"> - Where can ICSs drive efficiencies across care pathways in the near- to mid-term? - Focusing on medicine optimisation to ensure clinical & cost effectiveness
17:00 – 17:40	<p>What does a world class Integrated Care System really look like?</p> <p><i>In association with McKinsey</i></p>
17.40 – 17:45	<p>Chair’s Closing Remarks</p> <p>Alastair McLellan, Editor, HSJ</p>
19:00	<p>Networking Reception & Dinner</p> <p>Drinks reception from 19:00 with dinner served at 20.00. Finish at 22.00</p> <p>Day 2 sessions commence at 9:00 sharp</p>

DAY TWO	
09:00	<p>Chair’s Opening Remarks</p> <p>Alastair McLellan, Editor, HSJ</p>
09:15 – 09:55	<p>Delivering the right care in the right place to reduce hospital pressures and improve patient access</p> <p><i>In association with TPP</i></p> <ul style="list-style-type: none"> - Managing conditions locally to prevent avoidable hospital admissions and speed up discharge - Working with PCNs and scaling up GP collaboration - What should the role of community providers be in ICSs, ICPs and provider alliances? <p>Panellists include:</p>

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	<p>Tim Briggs, Chair, GIRFT and National Director of Clinical Improvement, NHS England and Improvement</p> <p>Kersten England, Chief Executive, Bradford Metropolitan District Council</p> <p>Mel Pickup, Chief Executive, Bradford Teaching H</p>
09.55 – 10:35	<p>Harnessing the benefits of digital while keeping patient need at the centre</p> <p><i>In association with Visiba Care</i></p> <ul style="list-style-type: none"> - Unpicking the positives of remote consultations and digital triage - Striking a balance: Understanding patient perspectives through survey responses - Maximising telehealth capabilities to empower patients and reduce hospital pressures <p>Panellists include:</p> <p>Sir Robert Francis QC, Chair, Healthwatch England</p> <p>Tina Marshall, UK Country Manager, Visiba Care</p> <p>Dr Minal Bakhai, Clinical Director for Digital First Primary Care, NHS England and NHS Improvement</p>
10.35 – 11:15	<p>Raising the voice of social care in integrated care strategies</p> <p><i>In association with IMPOWER</i></p> <ul style="list-style-type: none"> - Highlighting exacerbation of problems during the pandemic - Bridging the funding gap – where will £1 billion get us? - Managing social care planning within ICS strategies <p>Panellists include:</p> <p>David Pearson, Chair, Social Care Sector COVID-19 Support Task Force and Chair, Nottingham and Nottinghamshire ICS</p>
11:15 – 11:45	Morning Refreshments & Networking
11.45 – 12:25	<p>What does “good” system leadership look like?</p> <ul style="list-style-type: none"> - Replacing competitive behaviours with collaborative thinking - Establishing effective cross-organisation leadership - Strengthening improvement capabilities within systems
12:25 – 13:05	<p>Forward look: What are the next set of priorities?</p> <ul style="list-style-type: none"> - Navigating the longer-term impacts of covid-19 - What does good look like in the recovery stage? - Driving positive outcomes with the integration agenda and upholding collaboration <p>Panellists include:</p> <p>Claire Fuller, Lead and Interim CCG Accountable Officer, Surrey Heartlands ICS</p> <p>Mike Bell, Chairman, Croydon Health Services NHS Trust and Barking, Havering and Redbridge University Hospitals NHS Trust and Co-Chair, Croydon Health Board</p>
13.05 – 13:15	<p>Chair’s Closing Remarks</p> <p>Alastair McLellan, Editor, HSJ</p>

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Takeaway lunch will be served after sessions finish

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