



Learnings from the HSJ Integrated Care Summit 2019 Interactive Discussion Groups

Session Theme:

Removing barriers to productivity and performance in delivering future models of care

Session Leader:

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Questions Posed

1. Experience: What are the key (remaining) barriers to productivity and performance?
2. Shared Vision : How robust are “shared visions” in localities and how do they really reflect the needs or desired outcome of local populations?
3. Disruption: Are the local interpretations of the new models of care transformative or “loose” integration across existing services and practices?
4. Capacity / Capability / Pace : Do you have the necessary capacity / capabilities to move at pace? Are partner organisations giving you what you need?
5. Aspiration: Policy aside, where do you think you can get to in 3-5 years?

Outcomes and Learnings

1. The regulator needs to provide more space to local systems to do things.
2. Financial constraints (regulators). Stifles innovation.
3. Weight given to financial performance needs to shift towards patient outcomes.
4. Leadership responsibility. Commitment to the plan you sign up to. Need airspace to ‘get on with it’. Small group committed to change. Right people, at the right time.
5. Local system progress is often based on a handful of people and when one move on that can have a massive impact.
6. Success is around the people.
7. Be ambitious about vision. Make it engaging and understandable. Use Vision to drive cultural change. Take vision down to the ground and let them be creative. Could you extend to the population and wider community conversations?
8. Aspiration – work with councils to look @ NHS budgets. Challenge regulators – educate them on how we’re evolving the way we work.
9. Small initiatives under the radar, to demonstrate what can be done.

Execution:

1. Integrate so far. Front line staff community care vs Health and Social Care. Charged £££ for social care but not for health. That isn’t well understood through the system (and patients).
2. Understand who pays for what. Mutual understanding of legislation / and between professionals.
3. Conversation has moved away from patient.

4. Different skill sets, understanding each other's rules:
 - a. Governance
 - b. Culture
 - c. Skills – reutilise people in the system, to push forward system change
 - d. Tech
5. Performance Dashboard – measures and frameworks are all different across the system